



PC Relief

www.pcrelief.com.au

MEDIA RELEASE

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COMPUTER IMMUNE SYSTEM ENABLES COMPUTERS TO GROW UP AND LOOK AFTER THEMSELVES.

Like two year old children, computers relentlessly scream for attention; updates, problems, security alerts popping up warnings and baffling questions - demanding your attention and forcing you to look after their well being rather than your work.

Well, that's all over - "PCRelief" provides your computer with an immune system that enables your computer to take care of it's own needs - silently. PCRelief harnesses proven anti-malware, maintenance software tools, operating system functions and trained technicians to deliver impressively effective immunity for all computers, be they Windows, Mac or Linux.

Carbon based life developed an immune system millions of years ago. Our bodies immune system coordinates responses to disease and damage by exploiting existing protective and defensive cells and systems in our bodies, and alerts us when the problem is too big, and in response to the ill feeling, we see a doctor or go to hospital to have it treated.

Like our own immune system, PCRelief manages the detection and intelligent targeting & coordination of software and technicians to find and repair computer damage and disease like malware and software bugs and cleans up the mess left by programs and operating systems during use. It works silently and after hours and will seek technicians guidance if the issue is too big.

PCRelief is the pinnacle of our inventiveness. Embodied in the back-end server that every PCRelief client program uses, is the up-to-date knowledge, experience and methodology we have developed over years and when things get tough, it calls on technicians to intervene.

Built on a pragmatic, system theory based design and implemented using well defined computer security principles, efficient programming techniques and methodical

testing, ITsManaged has successfully integrated open and closed source software and facilities, artificial intelligence (AI) and trained people to deliver continuous protection computers in the system we call PCRelief - the worlds first Computer Immune System.

ITsManaged business is to deliver fully managed services to clients - in this business we have to avoid downtime because it costs us money and threatens our relationship with customers. To do this effectively, we keep a close eye on all protective and repair software that could make our job easier and deliver a better result to our clients, but what we noticed was that newer, better software merely moved the problem back to our customers through increased demands for their attention and know how. Such tools are not only bigger than the older tools they replaced, they are also enormously more complex which leads to slower computers.

It quickly became evident to us that this was a recipe for disaster; what good is better protective and repair software when it slows computers, demands more time and specialised knowledge from users?

PC Relief is a system that automates malware removal and maintenance tasks and will redirect technical questions to us (rather than our clients). In addition, it will look for problems reported by event logs and testing software and undertake repairs to fix these little problems before they become big problems. PCRelief can provide new services such as automated, managed backup and remote support services too. So after two years in development, finally PCRelief - a true immune system for computers is born.

PC Relief by:  **ITsManaged**
Managed Information Technology